



DARLINGTON

Borough Council

Economy and Resources Scrutiny Committee Agenda

10.00 am

Thursday, 5 September 2024

Council Chamber, Town Hall, Darlington DL1 5QT

Members of the Public are welcome to attend this Meeting.

1. Introductions/Attendance at Meeting
2. Declarations of Interest
3. To approve the Minutes of the meeting of this Scrutiny held on 27 June 2024 (Pages 3 - 6)
4. Performance Indicators - Quarter 4 2023/24 – Report of the Assistant Director Community Services, Assistant Director Economic Growth, Assistant Director Law and Governance, Assistant Director Housing and Revenues and Assistant Director Resources (Pages 7 - 36)
5. Revenue Budget Monitoring 2024/25 - Quarter 1 – Report of the Assistant Director Resources (Pages 37 - 64)
6. Annual Review of the Investment Fund - Update – Report of the Assistant Director Resources (Pages 65 - 72)
7. Project Position Statement and Capital Programme Monitoring Quarter 1 2024/25 – Report of the Assistant Director Transport and Capital Projects (Pages 73 - 88)
8. Complaints Made To The Local Government and Social Care Ombudsman and The Housing Ombudsman Service –

Report of the Complaints and Information Governance Manager
(Pages 89 - 102)

9. Complaints, Compliments and Comments Annual Reports 2023 2024 – Report of the Complaints and Information Governance Manager (Pages 103 - 250)
10. Work Programme – Report of the Assistant Director Law and Governance (Pages 251 - 266)
11. SUPPLEMENTARY ITEMS (if any) which in the opinion of the Chair of this Committee are of an urgent nature and can be discussed at this meeting
12. Questions



Luke Swinhoe
Assistant Director Law and Governance

Wednesday, 28 August 2024

Town Hall
Darlington.

Membership

Councillors Allen, Baker, Dillon, Durham, Haszeldine, Henderson, Marshall, McGill, Ray and Mrs Scott

If you need this information in a different language or format or you have any other queries on this agenda please contact Olivia Hugill, Democratic Officer, Operations Group, during normal office hours 8.30 a.m. to 4.45 p.m. Mondays to Thursdays and 8.30 a.m. to 4.15 p.m. Fridays E-mail: Olivia.hugill@darlington.gov.uk